

City & Neighbourhood Services Department

City Service – Resources & Fleet



Belfast
City Council

Your reference: BYBH 2

Our reference: Melrose Avenue

Date: As Posted

Dear Resident,

RE: bring your bins home

Following up on our previous letter to residents, all bins and containers must be stored within your property boundary at all times, except on scheduled collection days. Please be advised that any bins left remaining on public land outside of collection days **will be removed**.

Offending bins have been assessed by a member of staff, logged and stickered with the date of the assessment. Should the bin continue to sit out for more than 7 days, we will arrange for our Street Cleansing teams to remove the bin and contents.

In the case of general waste bins, we will retain these for up to 6 weeks, after which the bin will be refurbished and re-used or recycled, depending on its condition. Residents who have had their bin removed will need to purchase a replacement black bin at your own expense.

Your black bin, recycling boxes and food waste bin should always be kept on your property, with the exception of your collection days. Bins should not be left permanently on the street.

Your black bin is collected every two weeks on a **(insert day)**. Your next scheduled black bin collection is **(insert date)**.

Black general waste bin	Recycling boxes and food waste
• Collected from the kerbside every two weeks on a (Day). • Bins should be kept on your property except on your collection day. Bins should not permanently be left on the street. • No food waste please. We will not collect black bins containing food waste. • Please ensure the lid is closed when your black bin is presented.	• Collected from the kerbside every week on a (Day). • Keep containers on your property except on your collection day. • Containers should have lids to prevent spillage. • No broken glass please (operatives sort these materials by hand). • If you need more food waste bags, please tie a bag to the handle of your food waste bin or collect a roll from our Household Recycling Centres.

If you require recycling boxes or a food waste bin, please get in touch. You can order these online www.belfastcity.gov.uk/bins or call 0800 032 8100 and they will be delivered to your property, free of charge. General waste bins can also be purchased online or via our Customer Hub team.

Please think about your waste and what you do with it. Recycling is important for Belfast. It saves money, provides local jobs and helps protect our environment and changing climate. Food waste, for example, is processed in Belfast to become compost which is then sold throughout Northern Ireland supporting both local jobs and the economy.

Kind regards,

The Waste Management Team.

Kind Regards,
The Waste Management Team